



[Knowledgebase](#) > [Using the Support Portal](#) > [My login to the support portal isn't working](#)

My login to the support portal isn't working

Melissa - 2024-01-15 - [Using the Support Portal](#)

Please note you need to register for this support portal separately. Login details from other support desks will not work on this page.

To register, please visit the link below:

<https://help.floathosting.com/register>

If the login details you are using are not working or you simply do not remember them, you can always set up a new password by going to the Login page (<https://help.floathosting.com/login>) and clicking on the "Need a password reminder?" link.